#### STUDENTS' GRIEVANCE REDRESSAL CELL

### **ABOUT US**

SBM College of Engineering & Technology has constituted Students' Grievance Redressal Committee headed by the Principal as Chairman and senior heads of the departments as members. The committee meets at regular intervals to resolve the complaints registered by the students. The functions of the Committee are to look into the complaints registered by any student and judge its merit. The Grievance Redressal Committee is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the Grievance Redressal Committee members in person. In case the person is unwilling to appear in self, grievances may be sent in writing.

#### **OBJECTIVES**

• Upholding the dignity of the College by ensuring strife free atmosphere in the College through

promoting cordial Student-Student relationship and Student-Teacher relationship etc.

• Encouraging the Students to express their grievances / problems freely and frankly, without any

## fear of being victimized. THE GRIEVANCES MAY BROADLY INCLUDE THE FOLLOWING COMPLAINTS OF THE AGGRIEVED STUDENTS:

- Academic
- Non-Academic
- Grievance related to Assessment
- Grievance related to Victimization
- Grievance related to Attendance
- Grievance related to charging of fees
- Grievance regarding conducting of Examinations
- Harassment by colleague students or the teachers etc.

# THE STUDENT'S GRIEVANCES REDRESSAL COMMITTEE SHALL NOT ENTERTAIN THE FOLLOWING ISSUES:

- Decisions of the Executive Council, Academic Council, Board of studies and other Administrative or Academic Committees constituted by the University. etc.
- Decisions with regard to award of scholarship, fee concessions, medals, etc.
- Decisions made by the University with regard to disciplinary matters and misconduct.
- Decisions of the University about admissions in any courses offered by the Institute.
- Decisions by competent authority on assessment and examination result.
- •

# MECHANISM FOR REDRESSAL OF GRIEVANCES OF STUDENTS:

• The students may feel free to put up a grievance in writing and drop it in the suggestion box placed in the college or can register their complaints

at http://betanet.sbmcet.in:8080/ComplaintRegistration.aspx

- The committee will act upon those cases which have been forwarded along with the necessary documents.
- In order to address student's grievance, Students Grievance Redressal Committee has been constituted with the following Staff in different positions to enquire about the nature and extent

| STODENTS GRIEVANCE REDRESSAE COMMITTEE MEMBERS. |                              |                   |             |            |                            |
|---|------------------------------|-------------------|-------------|------------|----------------------------|
| S.No.   | Name                         | Position          | Designation | Mobile No. | Email Id                   |
| 1   | Dr. G.VIJAY<br>CHAKARAVARTHY | Chairman          | Principal   | 9842190901 | sbmecollege@gmail.com      |
| 2   | Dr.T.NAGARAJ                 | Convenor          | Professor   | 8667896404 | welcometonaga@gmail.com    |
| 3   | Dr.KARTHIKEYAN               | Member            | HOD/S&H     | 8248696228 | kn.karthikeyan84@gmail.com |
| 4   | Mr.S.SASIKUMAR               | Member            | HoD/CSE     | 9655885581 | cometolohith@gmail.com     |
| 5   | Mr. BALAKUMAR                | Member            | HOD/EEE     | 8883477244 | sbkeee1234@gmail.com       |
| 6   | Mr.R.SANKARANARAYANAN        | Member            | HOD/ECE     | 8610098003 | sankarsanju543@gmail.com   |
| 7   | Mr.M.MURALIDHARAN            | Student<br>Member | III/ECE     | 7708160053 | murali20042007@gmail.com   |

#### of grievance. STUDENTS' GRIEVANCE REDRESSAL COMMITTEE MEMBERS: